

ABSTRACT OF THE DISCLOSURE**PORTAL SERVER ENABLING JOINT EXPLORATION OF THE INTERNET
WITH AN EXPERT**

5

A method, system and computer readable instructions for obtaining assistance in a search for information concerning a subject area, on a data processing system, is provided. An interactive expertise session is requested. The request for the interactive expertise session is received from a live help selection option located on a browser graphical user interface. Responsive to the request for the interactive expertise session, a communication interface and an electronic page are received which are related to the subject area. Generated interactive expertise is displayed. The generated interactive expertise is simultaneously displayed upon both the communication interface and the electronic page.

10

15

20

FOIA b 7 - Excluded